



PRIVACY STATEMENT ANGLO-DUTCH LEGAL FAMILY AND INHERITANCE LAW

When you visit our website www.anglodutchlegal.com or contact us, we receive information about you. In this privacy statement, we explain what we do with that information. We always treat your information with care and store it securely. If you have any questions or want to know what information we hold about you, please contact us. We may amend this privacy statement if we find it necessary. We therefore advise you to check this privacy statement regularly so that you are aware of any changes. This privacy statement was last amended on 15th December 2023.

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1. When do you apply this privacy notice?

This privacy statement applies to all personal data we process and to all domains related to us. It concerns the personal data of anyone who has ever had contact with us or visited our website, such as visitors, customers and business contacts. Personal data is any data that can be traced back to you as an individual, such as your name, telephone number, IP address, customer number or surfing behaviour. If you want to know more about personal data, please check the website of the Personal Data Authority.

2. Who uses my data?

Anglo-Dutch Legal Family and Inheritance Law is responsible for the anglodutchlegal.com website and is therefore the organisation responsible for the use of your personal data as described in this privacy statement. The full details are:

Anglo-Dutch Legal Family and Inheritance Law
Pijnappellaan 4
5271 RD Sint-Michielsgestel
Chamber of Commerce number: 92112064

3. Whose data do we use?

We process the personal data of anyone who has contacted us or visited our website. These include visitors, private customers, business customers and contacts of our partners.

4. How do we get your data?

We get the data directly from you as soon as you:

- visit our website
- enter data on our website
- contact us by mail, phone or other means

5. What data do we use from you?

We use the following data:

- name
- gender
- residential or business address
- e-mail address
- phone number
- place of birth
- date of birth



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6. What do we use your data for?

We use your personal data only for the purpose for which we are allowed to use it:

- we have obtained your consent to use your personal data from you
- we use your data because we want to give you the best service as a customer and we cannot do that without it
- we use your data because we keep central records, conduct marketing activities, want to prevent and combat fraud and use the data for risk management purposes

7. How long do we keep your data?

We keep your personal data for as long as we are required to do so by law and as long as necessary for the purpose for which we use your data. For example, as long as you are a customer with us, we will keep your data according to the statutory retention period of seven years. After that, we keep your data only for statistical purposes and to handle any complaints or legal matters. If you want to know more about how long we keep specific data about you, please contact us.

8. With whom do we share your data?

We may give your personal data to others. We will only do this if:

- we have obtained your consent to use your personal data from you
- you are our customer
- that is necessary, for example, to maintain our central administration, to conduct marketing activities, to prevent and combat fraud and to manage risks

9. Where do we store your data?

We process your data within the European Economic Area (EEA). This means that we also store your data within the EEA. If you have any questions about this, please feel free to contact us.

10. How secure is your data with us?

We have done our utmost to secure your data both organisationally and technically. We have secured our systems and various means of communication to ensure that your data does not end up in the hands of others. So your data is safe with us. We also ensure that your data is only used by people who have received permission from us to do so. If you have any questions about our specific security measures, please contact us. If we share your data with others, they are also obliged to treat it with the same care as we do. If you notice that this is not the case, please also let us know.

11. What can you ask of us?

Because we use personal data about you, you have several rights. We list these rights for you below.

Right to information

We need to explain to you in a comprehensible and clear way what we do with your data and what control you have over it. Therefore, we explain in detail in this privacy statement what data we collect from you and how we handle your data.

Right of access

You can always ask us to see the data we hold on you.

Right of correction

You may ask us to correct your data if it is incorrect or incomplete.

Right to object

You may object to the processing of your data if you disagree with the way we handle your personal data. This right applies to the data we use for direct marketing. For example, you can indicate to us that you no longer wish to receive mail from us. This also applies to personalised recommendations on our website.

Right to data portability

If you are a customer of ours or have given your consent to us using your data, you may ask us to send you the digital data we hold about you. This will allow you to transfer that data to another organisation if you wish.

Right to restriction

You may ask us to restrict the use of your data. This means that in certain cases we may only keep your data but not use it.

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Right to be forgotten

You may ask us to delete any data we hold on you. We will then delete all data that can be traced back to you. In some cases, we cannot or may not yet delete your data. For example, we have to keep some data for 7 years for tax purposes.

Right to file a complaint

You may file a complaint about the way we handle your data. If you have a complaint, we will be happy to resolve it for you. Please contact our Data Protection Officer to do so. You may also lodge your complaint with the Dutch Data Protection Authority. Naturally, we hope it will not come to that, but in extreme cases you may also take your complaint to court. In that case, it is the court in Anglo-Dutch Legal Family and Inheritance Law's place of business that will handle your complaint.

How do I submit an application or complaint?

Send your request or complaint to our Data Protection Officer at info@anglodutchlegal.com. We will process your request or complaint within 30 days. If it involves several requests or complaints or if your request or complaint is complex, this may take longer. In that case, we will contact you within 60 days at the latest. We may ask you to identify yourself. In that case, we request information from you to make sure that you are the right person to whom the personal data belong.

12. What rules apply to this privacy notice?

Our privacy statement must comply with several conditions. In particular, these conditions can be found in the General Data Protection Regulation. In addition, the general rules that apply under Dutch law apply to our privacy statement.

13. What cookies do we use?

You can decide which of your data we can use. If you have given us permission to personalise your profile based on your browsing and search behaviour, we can tailor our website to make it easier and more personal for you to use. We do this with the help of cookies. A cookie is a small text file that is placed on your hardware when you visit our website.

We use the following types of cookies on our website:

- functional cookies, such as session and login cookies for tracking session and login information
- anonymised analytical cookies, to understand visits to our website based on information about visitor numbers, popular pages and popular topics
- non-anonymised analytical cookies, to understand visits to our website based on information on visitor numbers, popular pages and popular topics
- tracking cookies such as advertising cookies designed to show relevant ads

More specifically, we use the following cookies:

- Google Analytics anonymised (analytical cookies)
- Google Analytics (analytical cookie)
- Adobe (analytical cookie)
- Google Adwords (tracking cookie)

14. What do we do with minors' data?

We do not specifically target minors with our website or as an organisation. This means that if you are under 18, you need permission from a parent or guardian to use our website. If you are a minor when you visit our website or webshop, we assume that you have obtained this permission before your visit.

15. Do you have a question about this privacy statement?

Do you have a question about our privacy statement? Please feel free to contact us by sending an email to info@anglodutchlegal.com. We will be happy to help you.